



hardback
wholesale blinds awnings

Awning Care Instructions

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Congratulations on your new awning installation!

To ensure your awnings look great and operate at their best for many years to come, please refer to the following care guidelines.

When you first have your awnings installed, they may need a few weeks in the sun to iron out any small wrinkles.

Fabric Care

As with all outdoor products, they will require the occasional wash to keep them looking great and free from debris.

Fabrics only need to be washed with a hose, soft brush or a very mild detergent if necessary. An outdoor cleaning glove should also remove any dirt or dust. A chamois is handy to dry and polish up Mesh or PVC Fabrics.

It is important to let your awnings dry properly before rolling them back up to avoid mold or deterioration. Never use a high-pressure cleaner or harsh chemicals on your fabric.

Talk to your dealer or refer to the care instructions for your fabric type if you have any concerns.

Track & Hardware Care

Your hardware is made of various high-quality metallic components. These may be Powder Coated Aluminium, Colorbond[®], Zinc or Stainless Steel.

All these components can be washed as above or wiped with a soft cloth or brush. Ensure they are left to dry or wipe dry with a soft cloth.

Never use abrasive sponges or solvent type cleaners (turps, kerosene, paint thinners) on componentry, Powder Coated or Colorbond[®] surfaces.

Do not hose directly into the inside of a pelmet, as this is area is sheltered and will be difficult to dry. Tracks and Bottom Rails can be hosed or wiped with a soft cloth or brush. Zinc arms may be subject to some rust over a long period of time, particularly in coastal regions.

Using Awnings in Extreme Weather

Awnings should be retracted in storms or extreme weather to avoid damage. Awnings should not be operated during extreme strong winds.

Folding Arm Awnings will have a small amount of movement in the front rail in a light wind. A motion or wind sensor will assist to bring the awning in. The sensor is an aide only and should not be relied upon during a storm. Always retract your awning if the weather or wind is extreme. It is important not to leave a Folding Arm Awning out when not at home.

Warranty

All Hardback products are backed by a 5-year repair or replacement warranty, including fabrics, motors and workmanship. Remotes, sensors, and awning components have a 3-year warranty. Fabric flaws may be covered by the manufacturer. All warranty claims are subject to assessment by Hardback. Proof of purchase is required. Please refer to your dealer for any warranty claims. Installation of the product is not covered by Hardback.